



**Hillingdon  
Neighbourhood  
Watch**

www.hillingdonnhw.co.uk  
Email: all@hillingtonnhw.co.uk  
Tel: 020 8246 1869



Ruislip Police Station: 020 82461825

**Police Non Emergency: 101**  
Crimestoppers: 0800 555 111  
ActionFraud: 0300 123 2040

**JANUARY 2019**

**Hillingdon Neighbourhood Watch** is supported by Hillingdon Community Trust and the London Borough of Hillingdon

**Keep in Touch**  
Co-ordinators and neighbours, please keep in contact on the HNW telephone number above, via email or write to us at Ruislip Police Station, 5 The Oaks, Ruislip HA4 7LE. Our website also contains further information on topics in this newsletter [www.hillingdonnhw.co.uk](http://www.hillingdonnhw.co.uk)

Many of our readers have, at some time, been troubled by incidents of **Anti-Social Behaviour (ASB)** and have wondered who can take action. In the September edition of Hillingdon People, the Council provided useful information which we are summarising here for the benefit of readers who may have missed seeing it previously:

Contact the **Council via [www.hillingdon.gov.uk/asb](http://www.hillingdon.gov.uk/asb)** in cases of illegal street trading, abandoned vehicles, light and noise nuisance, unlicensed skips, rubbish accumulation and fly tipping, damage to pavements, fly posting (advertising without permission), graffiti, cars for sale on highway, nuisance in parks and public places (this includes spitting saliva, feeding birds or vermin, use of remote controlled model vehicles, encamping, lighting a fire or barbecue, leaving the engine running on a stationary or parked vehicle, urinating or defecating).

Report the following issues to the **Police via [www.met.police.uk](http://www.met.police.uk)** or by 'phoning **101** for non-emergencies or **999** if someone is in **immediate danger** or a serious offence is **in progress**:

Thefts, robberies and burglaries, criminal damage, sexual offences, violence against persons (including assault, bodily harm, murder), gun and knife crime, terrorism, possession and supply of drugs, gangs/groups causing alarm, distress or harassment in any location, cycle gangs intimidating motorists and pedestrians, motorbikes being driven on open ground and motor vehicles being used as part of street racing meets, drunk and disorderly persons in any location, hate crime, road traffic accidents, missing persons, fraud, lost or stolen vehicles, lost or found property.

To contact your ward Local Neighbourhood Police Team, phone:

<b>Barnhill</b>	020 8721 2554
<b>Botwell</b>	020 8721 2757
<b>Brunel</b>	020 8721 2551
<b>Cavendish</b>	020 8721 2550
<b>Charville</b>	020 8721 2552
<b>E'cote &amp; ERuis</b>	020 8721 2548
<b>Harefield</b>	020 8721 2544
<b>Heathrow Villages</b>	020 8721 2557
<b>Hillingdon E</b>	020 7161 8171
<b>Ickenham</b>	020 8721 2543
<b>Manor</b>	020 8721 2549
<b>Northwood</b>	020 8721 2545
<b>Northwood Hills</b>	020 8721 2546
<b>Pinkwell</b>	020 8721 2556
<b>South Ruislip</b>	020 8721 2011
<b>Townfield</b>	07843 291091
<b>Uxbridge North</b>	020 7161 8170
<b>Uxbridge South</b>	07717 733782
<b>West Drayton</b>	020 8721 2018
<b>West Ruislip</b>	020 8721 2547
<b>Yeading</b>	07766 991019
<b>Yiewsley</b>	020 8721 2713



**Speeding vehicles on residential roads** within the Borough are nothing new but now **you** can do something about it, if you have a little time on your hands.

**Community Road Watch** was set up some time ago by Transport for London (TfL) in partnership with the Police, its aim being to reduce speeding in residential roads throughout London. Community Road Watch gives local residents the opportunity to work side by side with their local police teams and use speed detection equipment to identify speeding vehicles in their communities. Warning letters will be issued where appropriate and the information can help to inform the future activity of local police teams.

If you are interested in participating in this initiative or to suggest a residential road where there are concerns around speeding vehicles, contact: **[communityroadwatch@met.police.uk](mailto:communityroadwatch@met.police.uk)** identifying Hillingdon as the borough in which you live. Your enquiry will be forwarded to our local Safer Transport Team, who will be in touch.

An **extortion scam** has recently come to our notice whereby cyber criminals are attempting to blackmail unsuspecting victims by claiming to have used their password to install spying malware on their computer. The criminals claim to have recorded videos of the victims watching adult material by activating their webcam when they visit these websites. What makes this scam so convincing is that the email usually includes a genuine password which the victim has used for one of their online accounts. It is believed that criminals obtain the passwords from data breaches. The advice from Action Fraud is to never reply to such emails or be pressurised into paying. Try flagging the email as spam/junk if it is received multiple times. Reset passwords as soon as possible on any accounts where you have used the password mentioned. Where available, enable two factor authentication (2FA) and always install the latest software, app updates and anti-virus. Report to Action Fraud if you have received one of these emails.



*Residential burglary figures for Month Ending as shown – figures supplied by MPS Hillingdon*

	September	October	November
Barnhill	5	6	6
Botwell	9	7	5
Brunel	4	10	11
Cavendish	7	10	10
Charville	3	2	5
E'cote & ERuis	3	5	16
Harefield	3	4	9
Heathrow	6	3	6
Hillingdon East	3	8	7
Ickenham	1	6	12
Manor	2	5	8
Northwood	3	6	14
Northwood Hills	2	10	14
Pinkwell	6	10	7
South Ruislip	7	3	7
Townfield	5	6	9
Uxbridge North	2	7	2
Uxbridge South	5	3	6
West Drayton	15	18	9
West Ruislip	2	3	6
Yeading	6	7	4
Yiewsley	4	17	2
<b>TOTALS</b>	<b>103</b>	<b>156</b>	<b>175</b>

The worrying **pre-Christmas burglary spike** starting during October is here for all to read, even though the statistics for December have yet to be collated. Most of these burglaries have taken place because residents have failed to take the simple step of setting a timer switch to make the front and the back of the house look occupied. The hallway, plus an additional ground floor room, and one upstairs at the back, would be ideal to produce that “occupied look”. Remember that the lights need to come on much earlier than you would think – around 30 minutes before the outside light starts to fade. This advice applies even if you have a burglar alarm. A radio turned on to a talk station will also help, as will simulated TV flicker boxes. Many of the affected homes have been accessed via rear patio doors so that area would seem to be particularly vulnerable.

At the time of writing (mid-December), most of the residential burglaries that have taken place have resulted in gold jewellery and other small and valuable items being the burglars’ target. If you are the owner of such items and have not yet become a victim, you do need to follow this advice:

- Ideally install a safe fitted to a solid wall and/or floor as burglars rarely come equipped to deal with them and your valuables are less likely to be stolen.
- Property mark valuables with postcode and house name/number. This can be done using ultra violet pen or specialist marking kit such SmartWater - see HNW website for SmartWater offer which remains valid for watch members.
- Photographs of stolen objects greatly improve the chances of recovery - concentrate on what makes the object unique or identifiable. Indicate its size and dimensions by placing a ruler next to small items, or writing down the measurements. Try to use a plain dark background and avoid patterned wallpaper or carpet. Store a copy of the photographs on a CD held by a relative or friend.
- Record any valuables, with serial numbers, using a free account at [www.immobilise.com](http://www.immobilise.com) which the Police search whenever property is recovered.

**Refuse collection day – how can this help the burglar?** Very often dustbins are emptied after occupants have left for work or the school run and are then untidily left open in front gardens, on driveways or on the pavement. We all tend to put house numbers on them to make sure we get ours back, but the flip side is that this provides a handy indication to roaming burglars as to who hasn’t been at home to take theirs in. Make sure that you work with your neighbours to see whether someone else who is at home can reposition yours neatly on your property; and remember to chain your wheelie bin to something secure when you get home to prevent it being moved and used as a handy step up to windows. In return, you might offer to make sure that their letterbox is clear when they go on holiday, for example. Preventing crime is all about taking those first simple steps, and working together as a community to remove these obvious signs that no-one is likely to be at home.

### More scams:

Fake **Netflix** emails are on the increase which claim that there is an issue with the victim’s account or that the account has been suspended. The message states that the victim needs to update the account in order to resolve the problem. The link in the message leads to a genuine-looking Netflix phishing website designed to steal usernames and passwords, as well as payment details.

Fake **TV Licensing** emails are also doing the rounds which claim to offer refunds. The message states that the refund cannot be processed owing to “invalid account details”. Of course, the link leads to a phishing website designed to steal personal and financial details.

**Always** question unsolicited requests for your personal or financial information. **Never** automatically click on a link in an unexpected email or text.

**OWL**, used by the Police and NHW to send out crime alerts and crime prevention advice directly to residents, now has over 10,000 members! It is the only secure communications system in the UK that is Police approved under the “Secured by Design” scheme. We invite **YOU** to sign up to OWL **today** at: [www.owl.co.uk](http://www.owl.co.uk)

