

Hillingdon's Beat

Every day, I see officers in Hillingdon working really hard to find successful outcomes to numerous problems. Here is just a snapshot of that work:

Chief Superintendent Wingrove has spent a lot of time out on foot patrol with his officers since coming to the Borough. And he wasn't just out for a natter. Whilst on patrol with **PC Shaylor** they had soon searched someone who was found in possession of drugs and an arrest was promptly made. Still got it 😊

Whilst on patrol **PC Worrell** attempted to stop a car as one of the passengers was wanted. He was carried on the bonnet for some considerable distance before coming off. Even with an injured ankle he was able to arrest the person he was after and the driver was also arrested later by colleagues and subsequently charged. Very scary, very brave.

These acts of bravery very rarely make the news. **PC Arnold** provides another example of putting herself in harms way. Whilst arresting a violent man, she was attacked and bitten by his dog. Nevertheless, the man still got arrested even though she had puncture wounds to her leg. Well done.

PC Eagles and **PC Umunna** were on patrol when they got a call from a local resident in Sipson. The resident told the officers about drug dealing taking place and gave good descriptions. Both officers were quickly on scene and detained three men who were searched. A rucksack of cannabis and £1150 was recovered by the officers. The resident provided feedback to say she appreciated the quick response. Local officers dealing with local problems is a winning formula.

Good work by **PC Hayward** and **PC Goddard**. They identified a burglar by forensics and then researched information to work out where he might be. Within 30-minutes they had found and arrested him. It gets better. Whilst taking him to custody, they spotted someone else who was wanted for assault. After a brief chase and struggle he too was in handcuffs and enroute to a warm cell.

Our detective do great work putting criminals behind bars. Well done to **DC Emptage** who charged Narosha Don for breaching a restraining order and secured a sentence of 18 weeks in prison.

PC Gill and **PC Carter** arrested a man who obstructed a drug search. Whilst in the police van he racially abused the officers with a torrent of foul abuse. The CCTV from within the van was shown at court and Matthew Lovelock was sentenced to 8 weeks in prison.

It's not all about catching villains. Being an active part of the community and sharing the same concerns is vital too. **PC Reed** was part of the "Hayes in Solidarity" candle lit vigil recently. And **Sgt Peaks** and his team were present at the Polish War Memorial to commemorate those who fell, alongside colleagues from the RAF Police.



Confidence in your police

The Public Attitude Survey shows that confidence in police across London is at 69%. However in Hillingdon, it sits at 58%, one of the lowest. My question to you, after reading the last section, is why? I'm not after a sympathy vote here, I just want to know where you think we can improve to make you feel more confident in our performance. Hillingdon officers work really hard to bring you a service, but if you think we can do better, let me know so we can do something about it.

The survey asks questions such as "Taking everything into account, how good a job do you think the police in your areas are doing?" and "Are the police in this area dealing with the things that matter to people in the community?" Two questions we score really badly on are "How well informed are you about what the police do in your area?" and "How well do you feel the police provide a visible patrolling presence?"

I am surprised that so few people believe we communicate ineffectively. I hope this newsletter is of use in showing you what we get up to. Your local Safer Neighbourhood Teams also send out regular updates that are specific to their area. To get on their contact list just fill in your details here: <http://www.smartsurvey.co.uk/s/45444OIIID/> or contact your local team via here: http://content.met.police.uk/Page/TeamFinder?scope_id=1257246764018

You can also join your local police ward panel, which monitors what the local teams are getting up to. If you think we are missing a trick with our communications, let me know.

The majority of you think our visible presence could be better. Foot patrol has a place in policing, but so does targeted patrols. Getting from one hotspot to another in a Borough this size requires transport to be effective. Whilst you might not see us on patrol as much as you like, I can guarantee the villains think the opposite. That being said, I am working on a policy that will see local PCs and PCSOs out on foot or bicycles more frequently than you see now.

One area I think we can improve on is communication with people who ring 101 or 999. At the moment, if you take the time to call us, say for people acting disorderly in your road, the police will arrive and deal as necessary. But unless you are a victim of crime they rarely call you back with an update. That is not good enough and we need to change. **T/Chief Inspector Watkinson** is working

with our Emergency Response Teams to ensure everyone who takes the time to call, gets an update by the officers who attend.

Feedback is the key. Please forward this newsletter to everyone you know in Hillingdon. Let me know your thoughts at rob.bryan@met.police.uk

On a final note, I know all 500 officers and staff who work in Hillingdon want to do the best for you. I hope we can do better in making you believe that.

Contacting Police

Have you been on hold when calling 101? Not sure when to ring 999? Don't have the contact details for your local Safer Neighbourhood Team?

The police should be called on 999 when: **there is a danger to life** or a risk of injury being caused imminently (examples include serious road accidents, assaults or serious disorders) or **a crime is in progress** (examples include assault, burglary, and theft or if an offender is still on scene, or has just left the scene) or **police attendance is required immediately** such as to prevent a breach of peace, someone acting suspiciously or someone who is about to commit an offence.

101 should be used for all other enquires, advice on police matters and to report crimes which have already happened, where there is no sign of an offender.

For long term problems please email or phone your local police team. All their contact numbers are included with this newsletter.

The Chiefs Brief

For those of you who like social media we have now finished our reorganisation of our Twitter accounts. Follow us **@MPSHillingdon** and keep up to date with more local stories by following **@MPSUxbridge**, **@MPSNorthwood**, **@MPSRuislipTown**, **@MPSHayes**, and **@MPSWestDrayton**.



Our new Facebook page is now also up and running. Please make the **Hillingdon Police FB** page part of your daily viewing.

T/Chief Inspector Rob Bryan